

**BOB Financial**  
Credit Reimagined**RFP : Selection of vendor for GST Automation tool****RFP NO: CO: BFSL/Finance RFP/20-21/02****Dated: 10-12-2020**

Sr. No.	Pg No	Point No	Tender Original Clause	Clarification	Request for Change / Modification / Addition / Deletion	BFSL Comments
1	9	3.0.1	The solution should provide for collection of data available in the Transacting Systems, generate GST invoice in the prescribed (GST Law complaint) format with requisite details. Ability to raise exception report where transactions are not captured with appropriate details. The solution should align/ integrate and migrate in its system, the data from the Company's transacting / ERP systems both internal and external and change in the format required by the GSTN for various GST returns thereby processing GST Return filing of the Company. This shall enable the Company to be GST compliant for each of its GST registration and for the Company as a whole.	1. What is the existing IT landscape i.e. what all systems / ERP are being used? 2. Can we fetch the required data from transacting systems using API/Database query? 3. How many invoice (including debit / credit notes) formats are envisaged? Please share samples for reference 4. What is the approx. invoice (including debit / credit notes) count per month? 5. What is the frequency for generating invoices? 6. How many users are expected to use the tool?		3 & 4. BFSL have card base of approx 5 lacs plus customer & merchant base of around 50K. 5. Monthly 6 . Approx upto 5 user.
2	10	3.0.2	The solution should be able to generate Bill of supply consistent with the provisions of the GST law	1. How many invoice formats are envisaged? Please share samples for reference. 2. What is the approx. BoS count per month?		it should be as per format prescribed by GST law.
3	10	3.0.8	The solution should have flexibility to accommodate various / different income booking patterns like inclusive and exclusive income booking, suspense entries etc. Require any customization will be carry out by successful bidder at no additional cost.	Please elaborate on the exact requirement in detail.		Some income are book on inclusive of GST. System should be capable to handle such transaction and bifurcate the tax elements.
4	10	3.0.13	The solution should prepare the various returns but not limited to like GSTR1, GSTR2, GSTR1A, GSTR6, GSTR7, GSTR8 and GSTR-9, ANX-1, ANX-2 and RET-1 etc. Auto generation and population of data required for Annual return, presently GSTR-9 / 9C is must requirement. Generation of GST Compliance reports for review before return filing with necessary validations. The same should have functionality and necessary interface built in to accept, reject, and keep pending Company's vendor / suppliers invoices on real time basis and any other return that may be required for input/output discrepancies. Any GST related return being introduced by GST Council / GST Authorities / CBIC / Any other regulatory needs to be prepared by the ASP solution provider at no additional cost.	We understand that GSTR-1A has been discontinued from GSTN and ANX-1, 2 & RET-1 have not been indefinitely deferred by the Government. Further, GSTR 8 is applicable to Ecom platform and might not be applicable to BOB Financial Solutions. Hence, these forms would remain out of scope for the current arrangement. Please confirm our understanding. case and not available in DigiGST.  Further, accepting /rejecting invoices has not been made available by GSTN currently.  GSTR 7 is under development.		System should be accommodate to changes in any return in future.as applicable to BFSL per GST rules & regulations.
5	11	3.0.14	The solution should have the ability to download and upload the GSTN data and convert it into the format as defined by GSTN / Company. The solution should structure effective data monitoring tools.	We understand that the solution should be able to upload/ download the data to/ from GSTN portal in the requisite format. Please confirm our understanding.		Correct. System should capabale to accommodate changes as prescribe by GST authority from time to time even in future.
6	11	3.0.16	The solution should provide the user with a dashboard for displaying the information such as return filing status of the Company, vendor filing status, summary of all records updated or filed in a year or for any particular month. Activities like MIS, reconciliation, compliance with respect to Statutory/ Government /GST guidelines, etc. should be made available on dashboard. These are indicative dashboard parameters only. Comprehensive dashboard will be developed by the bidder as per the Company's requirement at no additional cost. Consolidated view- multi month reconciliation through a single view of entire year's data. This shall enable integration to the State level Annual and periodic return under GST statutory filings.	We understand that dashboards highlighting the compliance status, turnover and ITC reconciliation status at entity level as well as registration level are required. Please confirm our understanding.		as per SOW. Bidder should provide dashboards highlighting including the compliance status, turnover and ITC reconciliation status at entity level as well as registration level. System should capabale to update the changes in dashboard as prescribe by GST authority from time to time even in future.
7	11	3.0.18	The solution should have reconciliation module with Companys data systems including with the Company's financial books, with GST liable data pushed into the application for processing	We understand that BOB Financial Solutions require reports highlighting gaps in data extracted from ERP and data pushed to GSTN/ considered for returns. Please confirm our understanding.		As per SOW.

8	11	3.0.19	The solution should facilitate complete audit trail and single, elaborated, detailed view of purchase invoices which are accepted, rejected or kept pending. The solution should have functionality for bulk action of accept /reject or keep pending actionable at vendor / suppliers level.	We understand that presently there is no such functionality enable on GSTN portal. Hence, the same should be outside the current scope of work.		as per SOW. Software should facilitate the audit regarding ITC, output liability etc.
9	11	3.0.22	The solution should integrate with SMS gateway / E-Mail gateways for various automated letters / communications at various stages as defined by Company from time to time. The solution should handle State/centrally/union territory wise filing of various monthly/quarterly/annual Returns as per GSTN requirements	Basis our experience with other PSUs, we understand that the automated communications are sent to vendors for highlighting discrepancies identified in reconciliations. Please confirm our understanding and let us know if automated communications is being requested for any other purpose.		As per SOW . correct.
10	12	3.0.24	The solution should carry out all changes in functionality on account of changes due to new legislations/ statutes, Rules and notifications (Government Orders) and changes requested by the Department. It is expected that data treatment / actionable that can be done directly on GSTN portal in respect of any table should also be available in the solution with proper audit trail and logs	Maintenance of audit trail of modifications/ changes (if any) performed by users directly on GSTN portal is not feasible for a ASP/ GSP solution.		System should throw exceptional report.
11	12	3.0.29	The solution should have functionality to check ITC eligibility during ANX-2 matching process; throw suitable reports therefrom for control purpose and integrate with the Company's internal systems for Input Services. Reports in respect of ITC eligible to be claimed in a particular month, year, selected period, ITC Under claimed and over claimed by Company should be provided in bidder's solution.	We understand that ITC reconciliation reports are required to provided through SFTP. Please confirm our understanding.		not only through SFTP but can system should able to provide the report for selected date at any time.
12	12	3.0.32	For those account where the address is not traceable/identifiable or cannot be pulled down as the city/location is not filled up, for those accounts, till the proper filed is filled for extraction of data as per address, the data should be captured on the address of the branch or any other mechanism as decided by the Company. A separate report may be made available in the solution for viewing/downloading the data where the address or any such field as required by GSTN in incomplete.	We understand that this requirement pertains to the invoicing module of the solution. While compliances would be undertaken based on details considered in the invoice. Please confirm our understanding.		As per the RFP, System should be able to generate the invoice based on the available data.
13			Generic queries	1. Is there a requirement for reverse integration of any data in Transacting system? If yes, can we use API/database query to push the data? 2. API / Database query would be provided by relevant tools for us to make necessary integration 3. Is there any other preferred mode of integration with transacting system? 4. Is there any integration required for triggering accounting entries? 5. We understand tool should have functionality to affix the DSC, do we need to automate DSC signing? And do we have requisite infra? 6. We understand all the data field would be available in downloaded file from transacting system for generating invoice. Let us know if any data transformation would be required for PDF generation.		yes there will reverse mode applicable as well. The mode can be API / Bulk file upload or database query as well
14			Generic query	We understand that BOB Financial Solutions requires a customised on-premise solution for tax validation and invoice generation and a cloud-based solution for ASP/ GSP services. Please confirm our understanding.		Yes
15			Turnover	• With respect to eligibility criteria, request you to clarify whether a start-up incorporated in FY 2019-20 satisfying technical criteria but not qualifying turnover criterion should be eligible for the bid.		No change in RFP Clause
16			Eligibility	• With respect to eligibility criteria, request you to clarify whether an applicant having served a bank will be eligible for the bid although the applicant has not done implementation with Vision Plus/ Finserv.		implementation done with Visionplus system would be more preferred
17	10	4	The solution should be able to value the taxable supply and generate GST Invoices for the identified Inter Branch transactions and maintain records/ledgers of such transactions GSTIN Registration wise.	What do you mean by value the taxable supply?		As per the GST rules and regulations.

18	10	6	Provision should be there in the solution for linking of reversals (Credit Note) with original transaction/invoices with necessary check and system validations built in. The solution should provide for the State wise segregation of the Data as per the logic given by the Company from time to time enabling reporting under GST provisions.	What is the logic of the company that is to be enabled? Ability to link credit note with transactions is there and ability to highlight issues identified by govt. portal is there.		As per SOW. As per the GST rules and regulations.
19	10	8	The solution should have flexibility to accommodate various / different income booking patterns like inclusive and exclusive income booking, suspense entries etc. Require any customization will be carry out by successful bidder at no additional cost.	Please inform what all income types are we talking about here.		Some income are book on inclusive of GST. System should be capable to handle such transaction and bifurcate the tax elements.
20	10	10	The solution should have the ability to determine the beneficiary GST based on GST No., customer address type, customer's home branch, transaction location and any other logic as suggested by the Company.	Beneficiary GST as in the amount to be automatically figured out? We have the ability to give you address, filing status and few more information of a particular GSTIN.		As per SOW. Software should be capable of cross check details with GST portal.
21	10	11	The solution should have the ability to create the workflow for inquire, review, authorize, update data required under various GSTR returns etc.	We have the templates and formats in place for uploading data of a particular GST return. Not sure what is the expectation from this workflow. Please clarify.		As per SOW. System should support the maker checker concept.
22	11	14	The solution should have the ability to download and upload the GSTN data and convert it into the format as defined by GSTN / Company. The solution should structure effective data monitoring tools.	What kind of data monitoring tools are we talking about here?		As per SOW. Software should be able to provide MIS about due date, status of return filed, and other information related to ITC,
23	11	16	The solution should provide the user with a dashboard for displaying the information such as return filing status of the Company, vendor filing status, summary of all records updated or filed in a year or for any particular month. Activities like MIS, reconciliation, compliance with respect to Statutory/ Government / GST guidelines, etc. should be made available on dashboard. These are indicative dashboard parameters only. Comprehensive dashboard will be developed by the bidder as per the Company's requirement at no additional cost. Consolidated view- multi month reconciliation through a single view of entire year's data. This shall enable integration to the State level Annual and periodic return under GST statutory filings.	What do you mean by integration to the state level annual and periodic return under GST statutory filings?		As per SOW. Bidder is expected to provide information related to all registration on dashboard.
24	11	21	The solution should facilitate for purchase register, State-wise ledger view and tax credit utilization. The solution should be able to generate state wise output supply ledger, input credit ledger and other ledgers as required under GST law.	Can you confirm on all the ledgers expected?		As per SOW. As per the GST rules and regulations.
25	12	25	The solution should fetch QR Codes for further reference, provide validations of IRN at IRP Level to avoid duplication provide functionality for advance search on document number / IRN No. should have built in provision for forward and reverse Integration of IRN & QR Code with any Business System or ERP.	We store the generated invoices for upto 8 years and can be given to customer if need be. Instead of storing a specific QR code for further reference. The QR code can be picked from that invoice itself.		As per SOW. No clarification needed.
26	12	25	The solution should facilitate to record provisional ITC availed against missing invoices, its respective reversal afterwards along with proper audit log. Facilitate to upload missing invoices to avail ITC on provisional basis. The solution is expected to identify the amount of provisional ITC available as per the provisions of GST law and flag the same in subsequent months to ensure that dual credit is not availed.	Please elaborate on this point. Are we supposed to automatically identify the claimable provision? What is the guideline proposed to decide what is claimable and what is not. Is this talking about rule 36 (4) A ?		As per SOW. As per the GST rules and regulations.
27	9	3.0 (1)	The solution should provide for collection of data available in the Transacting Systems, generate GST invoice in the prescribed (GST Law complaint) format with requisite details.	What is the volume of transactions of output and input transactions on monthly basis.		for information please refer sr. no. 1.
28	9	3.0 (1)	This shall enable the Company to be GST compliant for each of its GST registration and for the Company as a whole	How many GST registrations has been obtained by the Company		Presently BFSL have single GST /GST TDS registration number but in future company may obtain multiple registration number.
29	10	3.0 (2)	The solution should be able to generate Bill of supply consistent with the provisions of the GST law.	What is the bifurcation of total transaction between Taxable and Exempt and out if that what will be the break up between B2B and B2C		Depend upon the business segment.

30	15	3.8	Training will be provided by bidder on GST tool.	What are the time frequency / schedule for having such trainings (monthly / Quarterly / Half yearly)		the training can be monthly or quarterly. Basically one time training during he GST tool implementation will be required
31	9	3.0	Bidder should provide/create the solution that is compatible with VisionPlus and should be able to process & work with the file formats that VisionPlus generates.	Need output file format from Vision Plus which are required to be process		The file will in Txt format and will contain the transaction level data for which GST will be applicable
32	9	3.0(1)	The solution should provide for collection of data available in the Transacting Systems, generate GST invoice in the prescribed (GST Law complaint) format with requisite details. Ability to raise exception report where transactions are not captured with appropriate details. The solution should align/ integrate and migrate in its system, the data from the Company's transacting / ERP systems both internal and external and change in the format required by the GSTN for various GST returns thereby processing GST Return filing of the Company. This shall enable the Company to be GST compliant for each of its GST registration and for the Company as a whole.	1. Need all type of transaction level report from transaction / ERP system with some sample data 2. Invoice formats from all ERP for all supply including Bill of Supply		for information please refer sr. no. 1.
33	10	3.0 (3)	The solution should possess the functionality to determine/auto-calculate the tax type and amount with the applicable tax rate as per the tax rate maintained for HSN/ SAC Code, Place of supply etc. the solutions should provide segregation of Tax component into CGST/SGST/IGST.	Sample transaction and calculation logic for determination of tax type and POS. Understand HSN data will be provided by BOB		As per GST rules & regulations.
34	10	3.0(4)	The solution should be able to value the taxable supply and generate GST Invoices for the identified InterBranch transactions and maintain records/ledgers of such transactions GSTIN Registration wise.	Sample report for inter branch transaction and ledger report format		As per GST rules & regulations.
35	10	3.0(5)	The solution should be able to generate receipt voucher/payment voucher and issue of related debit note & Credit notes, delivery challans, supplementary invoice, cancelled Invoices, and such other documents under the GST regime along within the prescribed format with requisite details with necessary validations built in.	Sample report format and identification logic for genration of receipt / payment vouchers, CN, DN etc		As per GST rules & regulations.
36	10	3.0(8)	The solution should have flexibility to accommodate various / different income booking patterns like inclusive and exclusive income booking, suspense entries etc. Require any customization will be carry out by successful bidder at no additional cost.	List of such transaction scenarion like inclusive of tax, exclusive of tax, suspense account entries to be shared		Some income are book on inclusive of GST. System should be capable to handle such transaction and bifurcate the tax elements.
37	10	3.0(10)	The solution should have the ability to determine the beneficiary GST based on GST No., customer address type, customer's home branch, transaction location and any other logic as suggested by the Company.	List of all such logic required to determine transaction type		As per GST rules & regulations.
38	10	3.0(11)	The solution should have the ability to create the workflow for inquire, review, authorize, update data required under various GSTR returns etc.	Need more clarity. At which stage workflow is required?		As per SOW. System should support the maker checker concept at time of preparation, modifaicton & submission of return etc.
39	11	3.0(14)	The solution should have the ability to download and upload the GSTN data and convert it into the format as defined by GSTN / Company. The solution should structure effective data monitoring tools.	Any other format then Excel, JSON required by system/ERP?		As per SOW.
40	11	3.0(16)	The solution should provide the user with a dashboard for displaying the information such as return filing status of the Company, vendor filing status, summary of all records updated or filed in a year or for any particular month. Activities like MIS, reconciliation, compliance with respect to Statutory/ Government /GST guidelines, etc. should be made available on dashboard. These are indicative dashboard parameters only. Comprehensive dashboard will be developed by the bidder as per the Company's requirement at no additional cost. Consolidated view- multi month reconciliation through a single view of entire year's data. This shall enable integration to the State level Annual and periodic return under GST statutory filings.	Tentitive list of all dashboard required by BOB		as per SOW. Bidder should provide dashboards highlighting including the compliance status, no of return, due date, turnover and ITC reconciliation status at entity level as well as registration level. System should capabale to update the changes in dashboard as prescribe by GST authority from time to time even in future.

41	11	3.0(18)	The solution should have reconciliation module with Companys data systems including with the Company's financial books, with GST liable data pushed into the application for processing.	We understand this is reconciliation of raw data with processed data. i.e. GST liability as booked by company and as reported to GSTN. Identification of gap in tax charged and collected in order to correctly charge and collect tax from customer. Please clarify our understanding.  Any specific format for reporting.		As per SOW. correct. Standard format as per industry and ability to adopt any future changes.
42	11	3.0(22)	The solution should integrate with SMS gateway / E-Mail gateways for various automated letters / communications at various stages as defined by Company from time to time. The solution should handle State/centrally/union territory wise filing of various monthly/quarterly/annual Returns as per GSTN requirements	Stages and incident when e-mail and SMS communication is required		As per SOW. Presently BFSL expect bidder to provide sms/ email alert for ITC mismatch but later system should flexible to accommodate any changes.
43	11	3.0(25)	The solution should fetch QR Codes for further reference, provide validations of IRN at IRP Level to avoid duplication provide functionality for advance search on document number / IRN No. should have built in provision for forward and reverse Integration of IRN & QR Code with any Business System or ERP.	Fetching QR code and validation of IRN is required for Outward transaction?		As per SOW. For outward and inward transaction.
44	12	3.0(30)	Provide various MIS report that may be required from time to time for full compliance of GST, Audit and inspection by government department and monitoring of the compliances GST no wise, Unit-wise i.e. for each branch/office covered under the distinct GST no and also for Company as a whole.	Tentitive list of MIS reports if available		could be standard list as per industry but could be changes as per the requirement from time to time.
45	12	3.0(32)	For those account where the address is not traceable/identifiable or cannot be pulled down as the city/location is not filled up, for those accounts, till the proper filed is filled for extraction of data as per address, the data should be captured on the address of the branch or any other mechanism as decided by the Company. A separate report may be made available in the solution for viewing/downloading the data where the address or any such field as required by GSTN in incomplete.	Format of report to be shared		the data in the report should be comprehensive to allow further action for compliance purpose.
46	20	4.6(12)	Details of Sub-contracts, as applicable: If required by Company, selected Bidder should provide complete details of any subcontractor/s used for the purpose of this engagement. It is clarified that the selected bidder will not subcontract primary functions stipulated in this RFP and notwithstanding the use of subcontractors by the selected Bidder for purposes other than main functions, the selected Bidder shall be solely responsible for performance of all obligations under the RFP irrespective of the failure or inability of the subcontractor chosen by the selected Bidder to perform its obligations. The selected Bidder shall also have the responsibility for payment of all dues and contributions, as applicable, towards statutory benefits for its employees and subcontractors.	Can bidder partner with another firm for VisionPlus expertise?		yes
47	9	2.1	The scope of works in the Request for Proposal (RFP) for the Selection of vendor for GST Automation tool would include but not be limited to providing service/solution for Selection of vendor for GST Automation tool and its maintenance and support for the tenure of the Contract. <input type="checkbox"/> Must sink with Vision Plus Application	Can bidder partner with another firm for VisionPlus expertise?		yes
48	9	2.3	Data Integration 1. The selected vendor will be responsible for successful data integration with existing customer data available with the Company. 2. The selected vendor will be responsible for developing integration scripts, upload scripts, testing, and rectification with the electronic data available in the Company's system.	Coding/implementation within VisionPlus to interface with bidder GST software is in scope of the RFP and such efforts should be estimated?		yes
49	24	5.95(5)	Part II - Technical Bid	Eligibility criteria – having done implementation of bidder GST software with Vision Plus/mandatory? Bidders with VisionPlus experience but no Integration experience with its GST software be considered as qualified bidder?		implementation done with Visionplus system would be more preferred

50	24	5.95(5)		BOB Financial technology team will provide necessary support in setting up software components required for connectivity between VisionPlus and bidder's GST software including appropriate development access to VisionPlus software?		yes
51	24	5.95(5)		BOB Financial technology team will provide necessary support in setting up software components required for connectivity between VisionPlus and bidder's GST software including appropriate development access to VisionPlus software?		yes
52	10, 11, 1	multiple	Scope of Work	It is assumed that all required data to determine/auto-calculate the tax type and amount including HSN data is captured within BOB source/ERP/VisionPlus system? Kindly confirm		yes
53	11	3.0(18)	The solution should have reconciliation module with Company's data systems including with the Company's financial books, with GST liable data pushed into the application for processing.	Do we require to do reverse integration from our system with BOB's ERP post finalization of returns?		As per SOW.
54	25	Part II Technical	Proposed timelines of implementation	What is the implementation timeline post selection of bidder?		As per the program, UAT start date is on 8th Mar. Expect vendor should be ready with BFSL's requirement on or before 1st Mar 2021.
55	9	3.0 / 1	The solution should provide for collection of data available in the Transacting Systems, generate GST invoice in the prescribed (GST Law complaint) format with requisite details. Ability to raise exception report where transactions are not captured with appropriate details. The solution should align/ integrate and migrate in its system, the data from the Company's transacting / ERP systems both internal and external and change in the format required by the GSTN for various GST returns thereby processing GST Return filing of the Company. This shall enable the Company to be GST compliant for each of its GST registration and for the Company as a whole.	Request BFSL to provide more clarity on External Systems. Is there an expectation to receive the data from systems not owned by BFSL or out of BGSL technology stack.		will be provided after the finalisation stage.
56	NA	NA	NA	Request BFSL to provide the current volumetrics as well as next 5 years projections for us to assess the HW sizing.  <ul style="list-style-type: none"> <li>- Total No. of Customer</li> <li>- Total No. of Bank Users</li> <li>- Total No. of Concurrent Users</li> <li>- Total No. of Accounts</li> <li>- Total No. of Vendors</li> <li>- Total no. of daily/weekly/monthly transactions from debit tax perspective</li> <li>- Total no. of daily/weekly/monthly transactions during peak period from debit tax perspective</li> <li>- Total no. of daily/weekly/monthly transactions from credit tax perspective</li> <li>- Total no. of daily/weekly/monthly transactions during peak period from credit tax perspective</li> <li>- Total Daily/Weekly/Monthly Volume of Batch Transactions</li> <li>- Total Peak Daily/Weekly/Monthly Volume of Batch Transactions</li> <li>- Daily Processing Window</li> <li>- Data retention period</li> <li>- File retention period</li> </ul>		please refer sr no 1 no Vendor around 300 data retention period as per GST rules & regulation.
57	NA	NA	NA	Request BFSL to provide information on total no. of systems to be integrated with both from inbound and outbound perspective and also request BFSL to list the name of the systems to be integrated		Visionplus DWH
58	NA	NA	NA	Does BFSL has any policy / standards defined in terms of the tenure of UAT & SIT, if yes, request BFSL to confirm		UAT – 8th Mar to 11th June
59	NA	NA	NA	Request BFSL to confirm the deployment preference. <ul style="list-style-type: none"> <li>- On Premise</li> <li>- Public Cloud</li> <li>- Private Cloud</li> </ul>		On premise   Private cloud

60	13	3.1(2)	Considering the extensive nature of the assignment and the envisaged relationship with the Bidder, any service, which forms a part of facilities management that is not explicitly mentioned in this RFP as excluded would form part of this RFP, and the Bidder is expected to provide the same at no additional costs to the Company. The Bidder has to envisage all necessary services to be provided and ensure the same is delivered to the Company. The Company will not accept any plea of the Bidder at a later date for omission of critical services on the pretext that the same was not explicitly mentioned in the RFP.	Bank to clarify what sort of facilities management services explicitly not mentioned in the RFP document is expected from the vendor	Bank to delete facility management services wording or clearly call out the same	Cannot be removed
61	22	5.2	The Bidder shall submit the bid authenticated by an authorized person from any of their offices in India. The Bidder's authorized signatory shall authenticate by sign and seal, each page of the bid in original and photocopies including brochures/ pamphlets/ write-up etc.	Given that due to Covid 19, all the employees of the company are working from home, we do not have access to printing facility and hence, request to accept digital signatures on main sections.	Hence request company to waive off this requirement of signing on every page. Main sections will be digitally signed and stamped	Yes, you may check addendum 1 uploaded on Website.
62	24	5.9	Submission of Bids	All envelopes with RFP response should be submitted to the authorized person at the address given in Section 1.4-Important Details (Schedule of Events, contact & communication details etc.)	Given the Covid 19 risk and travel restrictions from the company, we would request BOB Financials to accept bids online either through a portal upload or mail to concerned persons	Yes, you may check addendum 1 uploaded on Website.
63	24	5.9(5)(III)	Part I - Eligibility Bid	The Eligibility bid must contain application money Demand Draft / Banker's Cheque and Bank Guarantee as per Appendix 05 towards EMD.	No value of the EMD is mentioned in the RFP document. Bank to confirm if EMD is required. If so, what is the value of the EMD. Bank to also accept RTGS/NEFT remittance to banks account in addition to DD/Bankers Cheque.	No Bid security and EMD amount required.
64	24	5.9(5)(III)	Part II - Technical Bid	The hard copy of the technical proposal should be bound in such a way that the sections of the proposal can be removed and separated easily. Signed copy of the RFP, all annexure and appendices fully filled up need to be submitted.	Request as per sl no. 2 and 3 be considered in this sections also. To accept bids submission online	PLEASE DO ONLINE SUBMISSION
65	25	5.1	Overall Bid	The separately sealed envelopes containing Eligibility Bid, Technical Bid and Commercial Bid for the Selection of vendor for GST Automation tool shall be submitted in another single sealed envelope super-scribed on the top of the envelope as: 'Bid for Selection of Service Provider for Selection of vendor for GST Automation tool No. XXXXX dated DATE_OF_RFP_RELEASE" 2. The envelope is to be delivered to Company against acknowledgement	Request to be considered as per sl no.3 above to accept bid submission online	Online submission can be done
66	29	6.2(2)(b)	Demonstration of Proposed Solution	Demonstration of the product specifications using an internet based instance by connecting through internet will not be permitted. □ The demonstration can be carried out in Company's premises in Mumbai or at Bidder's office. □	To waive on premise demo and consider demo through MS Teams	Can be consider only untill pandameic situation
67	NA	NA	Annexure 2 - Credential strengths GST - Should have experience in having implemented GST tool in last 5 years	As GST came into effect only in 2017. It is effective for last 3 years.	Hence Request to change the period of experience to 3 years	Yes. The requirement is having experience in GST implementaion as per SOW.
68	NA	NA	Appendix 02 - Billi of Material - AMC mentions only 3 years		As warranty will be for a period of 4 weeks post go live, Hence request to amend AMC clause to start from expiry of 4 weeks of warranty.	Yes, It is for 3 years
69	NA	NA	Appendix 02 - Billi of Material - Taxes Extra	Can bidders consider that they do not have to mention taxes in commercials		Yes
70	9	3	Bidder should provide/create the solution that is compatible with VisionPlus and should be able to process & work with the file formats that VisionPlus generates		XGST does not process VisionPlus file formats. Input transaction data should be provided in the standard interface of XGST	The system/Tool should accept the visionplus Data and file format. This is mandatory
71	10	10	The solution should have the ability to determine the beneficiary GST based on GST No., customer address type, customer's home branch, transaction location and any other logic as suggested by the Company	Not clear on what is meant by determining 'Beneficiary GST based GST No.'		Ability to verify the GST number basis the available information. As per SOW
72	10	13	The solution should prepare the various returns but not limited to like GSTR1, GSTR2, GSTR1A, GSTR6, GSTR7, GSTR8 and GSTR-9, ANX-1, ANX-2 and RET-1 etc. Auto generation and population of data required for Annual return, presently GSTR-9 / 9C is must requirement	GSTR2, ANX-1, ANX-2 and RET-1 are no more applicable as per GST law. GSTR9C is to be prepared by the CA/Finance team of Bank		as applicable to BFSL per GST rules & regulations. Ability to generate data for various report.

73	11	14	The solution should have the ability to download and upload the GSTN data and convert it into the format as defined by GSTN / Company	For integration with the GSTN network from GST data upload/download, a GSP would be required. Please confirm.		the bidde should have the GSP licensee issued by GST.
74	11	17	The solution should be integrated with Invoice Registration Portal along with necessary validations to prepare data as per E-Invoice schema defined by GSTN and generate E-Invoice along with QR Code as and when notified to be applicable for company at no additional cost during entire contract period.	Capability is completely there to integrate with E-invoice portal; but a GSP would be required. Please confirm.		As per SOW.
75	11	19	The solution should facilitate complete audit trail and single, elaborated, detailed view of purchase invoices which are accepted, rejected or kept pending. The solution should have functionality for bulk action of accept /reject or keep pending actionable at vendor / suppliers level	This was relevant only with Simplified Returns, which Govt. has dumped now. Can BFSL provide more clarity on the Purchase Invoice audit trail requirement associated with those invoices that are accepted, rejected or kept pending statuses? Please provide us clarity with an example.		As per SOW. Audit trail is required in case of manual intervention during the recon process.
76	11	20	The solution should have functionality to auto reconcile Auto-Drafted ANX-2/	ANX-2 is no more applicable as per GST law. It is mentioned in other subsequent points also		as applicabel to BFSL, as per GST rules & regulations.
77	11	22	The solution should integrate with SMS gateway / E-Mail gateways for various automated letters / communications at various stages as defined by Company from time to time	Can BFSL elaborate on this requirement with an example?		e.g. communciation to vendor for non-filing of GST return, intimation to customers etc.
78	NA	NA	NA	Can BFSL provide us information on how they manage their end-to-end GST management currently? What are the different applications associated with the BFSL's current GST Management?		will be provided after the finalisation stage.
79	NA	NA	NA	Is BFSL expecting any Data Migration activities as a part of the scope? If yes, please provide details. - How many months of data to be migrated ? - What all elements to be migrated (returns, invoices, underlying transactions and more)		data migration is required to generate the annual return.
80	NA	NA	Hardware	Bank to clarify if hardware and related software is required to be provided by the bidder.	Request bank to exclude hardware and related software from the bid process. Bidder to provide only the sizing for the HW and related SW as per requirement	No. BFSL to procure the hardware & software
81	NA	NA		BOB Financials to provided details on how many credit and debit invoices are processed monthly	BOB Financials to provide details about the current and 5 year projections	please refer sr no 1
82	NA	NA	NA	As most of the people have planned their leaves in advance till 3rd Jan, We may have constraints to meet the 31st Dec submission deadline. Hence we kindly request you to consider extending the submission date till 15th Jan 2021		Extended till 7th Jan, 2021.
83	24	5	The Eligibility bid must contain application money Demand Draft / Banker's Cheque and Bank Guarantee as per Appendix 05 towards EMD	What is the EMD amount for the application of the RFP/Tender		No fees to be paid
84	6	1.7	Bid Submission	Due to Covid-19 Physical submission of the bid is not possible. Kindly suggest if the same can be submitted online and what are the ways to submit the same online		Addendum for online submission is published on website.
85	1	Annexure 02	Should have experience in having implemented GST tool in least one bank/FI in last 5 years	Kindly confirm if the experience should only be in implementation of the GST tool or it should be specifically the implementation with Vision Plus / Fiserv		The Bidder having experince with the visionplus intergartion will be most preferred
86	9	2.1	The scope of works in the Request for Proposal (RFP) for the Selection of vendor for GST Automation tool would include but not be limited to providing service/solution for Selection of vendor for GST Automation tool and its maintenance and support for the tenure of the Contract. Must sink with Vision Plus Application.	Is this a Mandatory clause and if possible kindly elaborate about Vision Plus application. Also kindly confirm if this criteria can be relaxed.		Vision plus is the credit card processing system that manages end to end lifecycle of the credit card. This is main application
87	9	2.2	The Selection of vendor for GST Automation tool should be in English. However it should have the capability to support certain communication templates in Hindi language.	Kindly confirm if Hindi language is mandatory		Not Mandatory but its should have the capability to support
88	9	2.3	Data Integration	Kindly confirm what type of data Integration is required and from which data base. Also what is the existing ERP system		the data integartion will be required with Visionplus system and DWH
89	14	3.2	File processing from current system	Is SFTP solution feasible for seamless processing ?		Yes
90	9	3	Transaction involving e-invoice	What are the expected volumes		As per SOW.
91	9	3	Transaction involving e-way bill	What are the current and expected volumes		As per SOW.



92	9	3	TDS Registration	How Many GSTINs are TDS registration and Count of transaction involving TDS. Is GSTR 7 also involved in scope of work		Presently BFSL have single GST /GST TDS registration number but in future company may obtain multiple registration number.
93	11	17	Generation of IRN and reverse integration with Existing systems is to be carried on continuously on E-Invoicing	Whether access to be granted to extract data from your ERP tool and reverse flow of data		As per SOW.
94	11	22	The solution should integrate with SMS gateway / E-Mail gateways for various automated letters /communications at various stages as defined by Company from time to time.	System generated mails will be sent upon reconciliation mismatch . What other activities are envisaged ?		As per SOW.
95	13	4	Details of hardware requirements, if any for hosting the solution	Kindly specify the requirements		BFSL to be procure the Hardware, Software and bidder to align to the stack that we have
96	12	29	The solution should have functionality to check ITC eligibility during ANX-2 matching process; throw suitable reports therefrom for control purpose and integrate with the Company's internal systems for Input Services. Reports in respect of ITC eligible to be claimed in a particular month, year, selected period, ITC Under claimed and over claimed by Company should be provided in bidder's solution	Requires system development		mandatory requirement as per SOW.
97	9	2.3	The selected vendor will be responsible for developing integration scripts, upload scripts, testing, and rectification with the electronic data available in the Company's system	Requires system development		yes
98	11	19	The solution should facilitate complete audit trail and single, elaborated, detailed view of purchase invoices which are accepted, rejected or kept pending. The solution should have functionality for bulk action of accept /reject or keep pending actionable at vendor / suppliers level	Requires system development		yes
99	15	4.2	The Company will consider the Total Cost of Ownership (TCO) over a [Five year period].	Kindly provide us approximate no of invoices monthly or annually to arrive at the commercials	Addition	This can be discussed with Shortlisted bidder
100	24	5.9	The Eligibility bid must contain application money Demand Draft / Banker's Cheque and Bank Guarantee as per Appendix 05 towards EMD. –	How much is the Application Fees/EMD amount. Not mentioned in RFP	Addition	No fees to be paid
101	24	5.9	Eligibility Criteria - The bidder must have done GST tool implementation with Vision Plus / Fiserv	With respect to Vision Plus we want clarity on two points. A) If we haven't worked with Vision Plus so far, can we do integration with their system now. We have done integration with various ERP's. B) Alternatively we have a robust mapping module along with robotic process automation (RPA). RPA can download report from vision plus and upload into our system, which will be an end to end automated process. Can this be done?	Change	implementation done with Visionplus system would be more preferred
102	9	2.2	However it should have the capability to support certain communication templates in Hindi language.	Our solution has only English language capability. Please allow	Modification	Not Mandatory but its should have the capability to support
103		2.4	Training	Can the training be conducted online instead of physical mode	Change	Yes will work untill the pandemic situation. Otherwise Physical mode is preferred
104	10	3	HSN/SAC code	Please clarify on tax rate. Would there be a tax rate master?	Addition	As per SOW.
105		8	Income booking patterns/suspense entries	Can sample transactions be provided	Addition	Some income are book on inclusive of GST. System should be capable to handle such transaction and bifurcate the tax elements.
106		33	Extensive HSN/SAC mapping	Please indicate volumes	Addition	please refer sr no 1
107	13	4	Hardware, software and services	Please confirm where the application would be hosted	Addition	On premise   Private cloud
108	14	3.5,3.6 and 3.7	FRSM	What would be the timeline for submission of FRSM.	Addition	Same will be discussed / share with Technically qualified bidders only.
109	20	12	The selected bidder will not subcontract primary functions	Our software development is handled by a vendor who will work on BOB solution development. Will this be acceptable to BOB	Change	Not Acceptable
110	20	13	Recovering cost of inspection	Not acceptable	Change	Cannot be removed
111	21	14	Installation of the solution	Please clarify if this would an on premise/ private colud/ public cloud solution	Change	On premise   Private cloud
112	21	16	Install and commission	Ours is a web based solution. Hence this may please be clarified	Change	Since the requirement is of on premise solution, vendor is expected to install and commission the application in our company premises. Hence web based solution is not an issue

113	21	18	Payment of damages without limitation	Not acceptable	Change	Limitation Of Liability Can be limited to the contract value
114	21	21	Current and terminal year transaction	Volumes to be provided	Addition	please refer sr no 1
115	29	6.2.a	LMS solution	Please clarify	Addition	The clause 6.2 (2) stands withdrawn
116	41	8.23	Rate of penalty	To be removed/reduced	Change	Cannot be removed
117	41	8.23	Maximum amount of penalty	Should be reduced to 1% of contract value	Change	No change in Penalty clause